### **Parkland Regional Library System 2023 Annual Report**

Libraries, Value Beyond Words





Photo from Olds Municipal Library

### Thank you!

The Parkland Library Board thanks our member municipalities and the Government of Alberta for continued funding. With your help we supported 49 public libraries in 2023.



Photo from Hughenden Library



# **Parkland** Libraries have...

637,120 items in their collections.







# **Services**

- 262,476 website and online catalogue visits
- 58,010 eLibrary database sessions
- 156,051 digital checkouts
- 1,422,940 WiFi sessions at **libraries**

#### **Parkland HQ**

- Completed workshops, training, analysis, and reports on multiple topics for library staff
- Housed and managed 10,081 print items plus 3,635 non print items like kits and audiobooks
- Maintains a collection of 21.494 virtual items like eBooks and eAudiobooks





## Resource Sharing

- Van drivers made 3,180 deliveries driving 182,850 kilometers
- 843,900 items delivered in van runs in 2023
- Purchased, processed, and added 41,841 items to the system catalogue

#### **Advocacy Activity**

The Systems Advocacy
Committee created and distributed advocacy materials for the
Provincial election which may have significantly impacted the province-wide efforts to obtain an increase in operating grant funding from the Government of Alberta

#### IT Support

- A new website was implemented for the region. This
  was a major undertaking that involved many
  Parkland staff with many obstacles to overcome.
- 86 computers were replaced throughout the region.
- A total of 64 new wireless access points were replaced in all member libraries.

#### Library Services Support

- 73 visits to 43 member libraries
- Training provided to 10 new library managers
- 1,237 consulting sessions by Parkland Staff
- Held 18 training events for 255 attendees

#### Marketing Activity

- Canadian Library Month Contests resulted in 1,700 new cardholders in October
- Distributed 8,750 bookmarks, 275 brochures, 750 flyers, and 900 stickers to member libraries to help them market their services

#### Social Media

- A LinkedIn strategy was implemented and followers increased by 39%
- 69% increase in engagement for Facebook
- 35% increase in engagement for Instagram

#### **Contact Us:**

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**Board Chair** Barb Gilliat

Complete Board and Municipality list here.

Director: Ron Sheppard (ext. 230)

Manager of Library Services: Andrea Newland (ext. 221)

Manager of Finance and Operations: Donna Williams (ext. 141)

Manager of Technology Infrastructure: Tim Spark (ext. 212)

IT Helpdesk (ext. 600)

\*Statistics based on 2023 annual report to PLSB Municipal Affiairs